



T-Mobile has taken several steps, outlined below, to keep our customers connected.

- Beginning today, all current T-Mobile and Metro by T-Mobile customers who have plans with data will have **unlimited smartphone data for the next 60 days** (excluding roaming).
- Soon T-Mobile will provide T-Mobile and Metro by T-Mobile customers **an additional 20GB of mobile hotspot/tethering** service for the next 60 days.
- T-Mobile is working with our Lifeline partners to provide customers **free extra data** up to 5GB of data per month for the next 60 days.
- T-Mobile is also increasing the data allowance, free of charge, to **schools and students using our EmpowerED** digital learning programs to ensure each participant has access to **at least 20GB of data per month** for the next 60 days.
- Additionally, T-Mobile is offering **free international calling** for all current T-Mobile and Metro by T-Mobile customers to Level 3 impacted countries.

T-Mobile signed on to the FCC's Keep Americans Connected Pledge, in which companies pledge:

- **Not to terminate service** to any residential or small business customers because of their inability to pay their bills due to disruptions caused by the coronavirus pandemic;
- **Waive any late fees** that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic;
- **Open its Wi-Fi hotspots** to any American who needs them.



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